

TECHNICAL SERVICE BULLETIN



DATE	2/1/2021	DESCRIPTION	Initial Release	
TSB TYPE	Product Identification	TSB Number	0002-D	
SHADE TYPES	All Exterior Shading Products		PAGE	1 OF 2

PURPOSE FOR TSB

Technical Service Bulletin issued to introduce product identification standards.

WHY THE CHANGE

- Serializes each product individually for quick identification.
- QR Code and Brand labels identify the product for the end user.

BENEFITS

- Quicker service/ID on Sun Control's end.
- QR code will have added functionality Q4 this year. Additional TSB to follow. Stay tuned!

PRODUCT IDENTIFICATION



PLACEMENT FOR RETRACTABLE SHADES

EXPOSED SHADE

Standard | Heavy Duty
QR Code located on bottom of cradle idler



BOX SHADE

Standard | Heavy Duty
Standard FRT | Heavy Duty FRT
QR Code located on bottom of the hood, operation side.



Manual: Brand label located on the hood bend, next to gear.

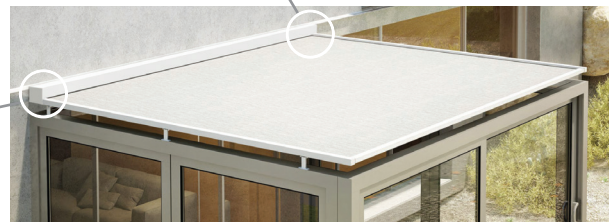


Motorized: Brand label located on hood bend, left side.



CANOPY SHADE

QR Code located on hood, right side.
Brand label located on hood, left side.



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PLACEMENT FOR RETRACTABLE AWNING

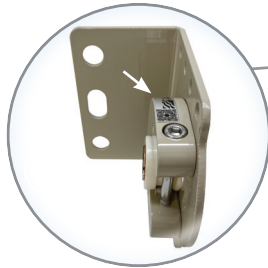
PRODUCT IDENTIFICATION



SIERRA AWNING

QR Code located on bottom of cradle idler.

Brand label located on front bar, left side.



TUCSON | TUCSON XL

QR Code located on bottom of square bar, operation side.

Brand label located on front bar, left side.



CATALINA SEMI CASSETTE

QR Code located on bottom of square bar, operation side.

Brand label located on front bar, left side.

